

Having trouble? Try this...

I'm having trouble inserting or removing the catheter

- Never force the catheter, either when inserting or removing it
- You may feel some resistance when inserting the catheter. If this happens, stop, relax and then take a few deep breaths until your sphincter muscle relaxes
- Some men find that wiggling their toes helps them to relax
- Unable to remove the catheter? Contact your healthcare professional immediately. They will assist you.

No urine is draining

- Check that you've inserted the catheter far enough into your bladder
- Try pulling the catheter back a short distance
- Make sure the 'eyelets' at the tip of the catheter are not blocked
- Unable to drain your urine for over 6 hours? Contact your healthcare professional



Fluid tracker

To keep track of your fluid intake and output, you may find it helpful to make a chart like the one shown here:

	Monday		Tuesday		Wednesday		Thursday		Friday	
Time	Drink	Void: fl oz/mL	Drink	Void: fl oz/mL	Drink	Void: fl oz/mL	Drink	Void: fl oz/mL	Drink	Void: fl oz/mL



Step-by-step instruction guide



If you have any questions or would like further guidance please call us on **1-800-422-8811** Monday-Friday 8:30am-7:00pm EST. One of our live experts will answer your call and provide you with the support you need.

www.convatec.com



What you need...

Before you begin, gather the following:

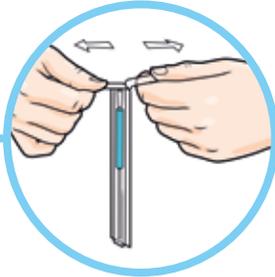
- GentleCath™ Glide Hydrophilic Intermittent Catheter
- Washcloth or antiseptic wipe
- Also, review the cautions, precautions and observations in the instructions for use provided with the product

You can also watch a user guide video, tailored to you. Scan below or visit

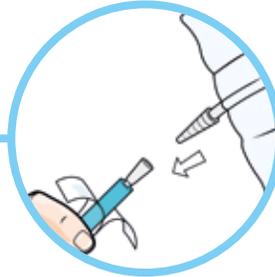
www.gentlecath.com



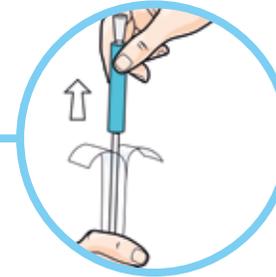
1. Ensure the water sachet is near the funnel end. Break the sterile water sachet by pressing the bright blue dot or folding the pack along the dotted line marked on the water sachet. Then let the water run down to the tip end of the pack. The catheter should now be used within 1–2 minutes.



2. Once the water sachet is broken, open the pack by peeling the tabs apart at the bright blue end.



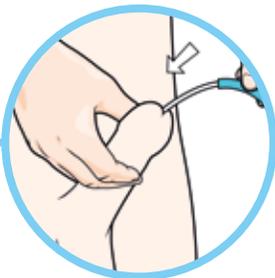
2b. If you are using a GentleCath™ Insertion Kit drainage bag, attach the bag to the funnel connector before removing the catheter from the peel pack.



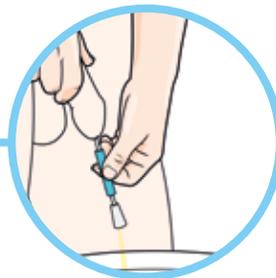
3. Remove the catheter using the blue handling sleeve. You can re-hang the empty pack with the sticky dot.



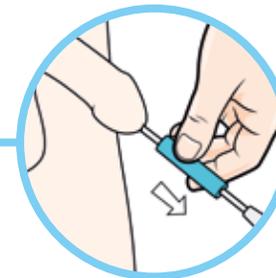
4. Slide the handling sleeve toward the catheter tip end. Hold your penis up towards your stomach. This will make it easier to guide the catheter into your bladder. Do not squeeze your penis too hard as this can block the opening of the urethra.



5. Using the handling sleeve, slowly and smoothly slide the catheter into the opening of your urethra and into your bladder until urine starts to flow. Make sure the funnel is pointing into a container.



6. When urine starts to flow, push the catheter in a little (1–2 cms/half an inch) to make sure it is fully in the bladder.



7. Once urine stops flowing, slowly remove the catheter. Stop if more urine starts to flow, until no more comes through.



8. If using a drainage bag, detach it from the catheter, then empty and discard it. Discard the catheter and pack, then wash your hands.